



Oklahoma Medical Reserve Corps Orientation

www.okmrc.org

Revised December 2016

Volunteers Building Strong, Healthy, and
Prepared Communities



HISTORY OF THE MRC DEVELOPMENT OF THE OKMRC

Volunteers Building Strong, Healthy, and
Prepared Communities



Events in 2001

- ★ September 11, 2001 – a day that changed America.
- ★ Anthrax attacks in 2001.
- ★ **The question - How could we identify and mobilize sufficient numbers of health care professionals to respond to an emergency?**



Development of the MRC

- ★ The George W. Bush administration developed the concept of an organization which **pre-identifies volunteers in order to prepare and respond to medical emergencies and public health initiatives.**
- ★ They launched a national, community-based movement in July 2002 and named this volunteer organization the Medical Reserve Corps.



Volunteers Building Strong, Healthy & Prepared Communities

- ★ The mission of the Medical Reserve Corps (MRC) is to improve the health and safety of communities across the country by organizing and utilizing public health, medical and other volunteers.

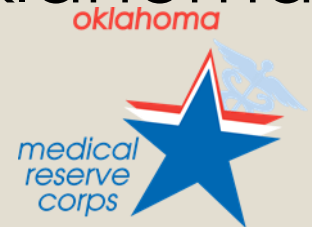


History of MRC in Oklahoma

★ Four Original MRC grantees:

- 2003
 - Tulsa
- 2004
 - Oklahoma City
 - Oklahoma Nurses Association
 - Lawton

★ 2005 - OKMRC joined under the Oklahoma State Department of Health



History of MRC in Oklahoma

- ★ Emergency System for Advance Registration of Volunteer Health Professionals (ESAR-VHP)
- ★ Oklahoma ESAR-VHP = Oklahoma MRC



OKMRC – Statewide System

★ Unique Features of a Statewide System:

- One registration application
- One Orientation
- One database
- One website
 - www.okmrc.org
- One statewide recognized ID badge



Vision of the OKMRC

- ★ The vision of the OKMRC is to enhance emergency preparedness and response capabilities by supplementing existing response infrastructures in local communities across the state of Oklahoma.



OKMRC Mission Statement

- ★ The Medical Reserve Corps mission is to engage volunteers to strengthen public health, emergency response, and community resilience.



Local, State, Federal

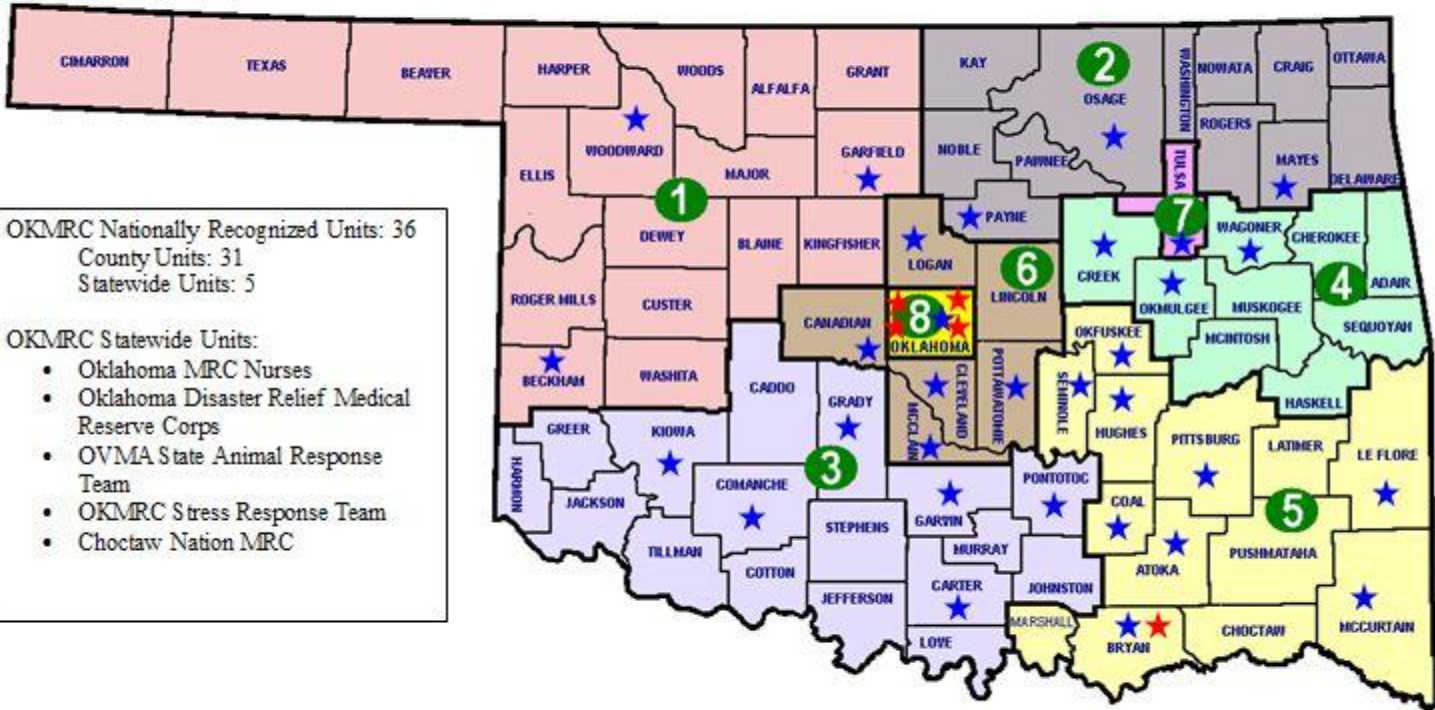
- ★ OKMRC volunteers are first utilized as local asset.
- ★ If there is not a local need then OKMRC volunteers may be requested to assist other communities across the state.
- ★ During a national disaster the federal government may request volunteers to aid other states.





Oklahoma State
Department of Health
Creating a State of Health

OKLAHOMA MEDICAL RESERVE CORPS Map of Nationally Recognized Units



OKMRC Nationally Recognized Units: 36
County Units: 31
Statewide Units: 5

OKMRC Statewide Units:

- Oklahoma MRC Nurses
- Oklahoma Disaster Relief Medical Reserve Corps
- OVMA State Animal Response Team
- OKMRC Stress Response Team
- Choctaw Nation MRC

Revision 07/21/2016

Legend

- Statewide Unit
- County Unit
- Homeland Security Region

OKMRC Specialty Units

- ★ Stress Response Team (Mental Health)
- ★ State Animal Response Team
- ★ Oklahoma MRC Nurses (ONA)
- ★ Choctaw Nation MRC



OKMRC PROGRAM POLICIES



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Confidentiality

- ★ The OKMRC is committed to respecting the privacy of volunteers and protecting the confidentiality of personal information.
- ★ Confidential information obtained by the OKMRC will not be used for furthering any private interest, or as a means of personal gain.



Equal Opportunity

- ★ The OKMRC extends equal opportunity to individuals who meet the membership requirements and complete the OKMRC orientation, regardless of race, color, religion, national origin, sex, or disability.



Background Checks

- ★ Criminal history investigations will be conducted upon application, and every 5 years thereafter. Volunteers are required to notify the OKMRC program office of any change in criminal history. The OKMRC reserves the right to examine a volunteer's background and criminal history at any time.



Licensure and Credentialing

- ★ Licensed medical professionals volunteering in a medical capacity must supply the OKMRC with all of the following information:
 - License numbers and expiration dates
 - Name of the institution issuing the medical degree or credential
 - Date of graduation
 - Employment history



Liability Protection for OKMRC Volunteers

Oklahoma Statute §76-32 "Volunteer Professional Services Immunity Act"

★ ***Any person participating in the Oklahoma Medical Reserve Corps and assisting with emergency management, emergency operations, or hazard mitigation in response to any emergency, man-made disaster, or natural disaster, or participating in public health initiatives, disaster drills, or other activities designed to strengthen emergency response that are endorsed by a city-county health department, county health department or the state health department in the State of Oklahoma, shall not be liable for civil damages on the basis of any act or omission, if:***

- ***1. The person was acting in good faith and within the scope of the official duties and functions of the Oklahoma Medical Reserve Corps; and***
- ***2. The acts or omissions were not caused from gross, willful, or wanton acts of negligence.***



Workers' Compensation

- ★ Volunteers are not protected by Oklahoma Workers' Compensation laws



Identification Badges

- ★ Approved OKMRC volunteers who have completed the OKMRC Orientation are eligible to receive a statewide identification badge, with a specified expiration date.
- ★ Before a badge is issued, the OKMRC will verify credentials.
- ★ Volunteers should contact their local unit coordinator for details.



Identification Badges

- ★ During deployment, OKMRC badges are to be worn clearly visible on the upper torso.
- ★ OKMRC IDs are the property of the OKMRC program and must be returned to the program office upon termination of the volunteer's relationship with the OKMRC.



Uniforms

- ★ The OKMRC provides volunteers with a statewide identification badge, lanyard, and shirt or vest identifying them as a verified member of the OKMRC.
- ★ Volunteers should present their OKMRC badge and wear their OKMRC response shirt when responding on behalf of the program.



Appreciation

- ★ The MRC values and appreciates the time and expertise of its volunteers.
 - Volunteers will be treated with respect and dignity.
 - Contributions of time will be valued & honored.
 - Input from members is encouraged & appreciated.



VOLUNTEER RESPONSIBILITIES



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Volunteer Responsibilities

- ★ Volunteers are responsible for maintaining the accuracy of their personal profile.
- ★ Updating contact information, licensure, and certifications is critical to maintaining a volunteer response.
- ★ OKMRC has a quarterly call down to test our ability to reach volunteers.
- ★ Volunteers are responsible for responding to the call down.



Volunteer Expectations

- ★ The MRC is a voluntary organization and response participation will vary.
- ★ Participation in planned drills, exercises and trainings keeps volunteers current in their response roles.
- ★ Volunteers are responsible for maintaining the accuracy of their training profile.



Participation Requirements

- ★ After completing OKMRC Orientation, you may contact your Unit Coordinator to meet, make an ID Badge, and receive an OKMRC uniform.
- ★ Complete required courses:
 - This OKMRC Orientation
 - Family First
 - FEMA IS-100a
 - FEMA IS-200a
 - All courses are available on the OKMRC website
 - Training may determine participation



Volunteer Code of Conduct

- ★ Members of the OKMRC represent the OKMRC program.
- ★ Volunteers should conduct themselves in a professional manner.
- ★ Examples of conduct unbecoming of an OKMRC volunteer are listed in the OKMRC Volunteer Handbook.



HIPAA

- ★ All OKMRC volunteers are required to abide by the Health Information Portability and Accountability Act (HIPAA) of 1996, regardless of their volunteer role within the organization.



Individual & Family Safety

- ★ Develop a personal and family emergency preparedness plan.
- ★ Put together a disaster kit that meets your family's needs if directed to evacuate or to shelter in place.
- ★ Complete the OKMRC training – Family First: Developing an Emergency Plan.



Safe Behaviors

- ★ Do not self-deploy – only respond when there is an official activation of the OKMRC.
- ★ Volunteers who self deploy are not provided liability coverage.
- ★ Follow directions given to you by the requesting agency.



OKMRC Scene Safety

- ★ Show your OKMRC badge
 - No entry without proper authorization
- ★ Check in
- ★ Report to your assigned supervisor
- ★ Follow instructions
- ★ Wear Personal Protective Equipment (PPE)



Emotional Preparedness

- ★ Complete *Psychological First Aid* training to better understand the impact of an event on the behavioral health of MRC members and their family, team and community.



FIT FOR DUTY GUIDELINES



Fit for Duty Guidelines

- ★ The Oklahoma Medical Reserve Corps position descriptions include a fitness category.
- ★ Volunteers are asked to evaluate their ability to perform tasks in the following categories:
 - **Arduous physical fitness**
 - **Moderate physical fitness**
 - **Light physical fitness**



Fit for Duty Guidelines

Emotional Fitness

- ★ OKMRC volunteers may witness disturbing or traumatic events, experience difficult situations, and/or austere conditions.
- ★ The OKMRC Stress Response Team (SRT) may evaluate volunteers' emotional fitness prior to deployment. The recommendation of the SRT will be final.



Fit for Duty Guidelines

Financial Fitness

- ★ OKMRC volunteers are not compensated for their time or travel expenses.
- ★ The OKMRC will not ask volunteers to disclose financial information, but encourages volunteers to consider the effect of long term deployment on their family's financial status.



OKMRC Communication

- ★ Email
- ★ Telephone & Text
 - Mass notification phone system
- ★ Website
- ★ Facebook & Twitter
- ★ Newsletter – The MRC Monitor



COMMUNICATION

- ★ Each quarter the OKMRC conducts a member Call-Down.
- ★ Volunteers receive a notification either by email or by telephone.
- ★ Volunteers are expected to follow the instructions and respond as directed.
- ★ It is essential that you keep your information current in the MRC database in order to receive our communication.



VOLUNTEER ACTIVITIES



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Disaster Responses

- ★ OKMRC provides support when local resources require assistance.
- ★ Activation of the OKMRC is driven by a public health or medical response and will depend upon the size, scope, and nature of an incident.
- ★ Local response remains a priority for local units and response needs are determined at the local level. Local Unit Coordinators or their designee will contact volunteers who have indicated a willingness to respond.



Medical Response



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Mental Health Response



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Animal Response



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Mass Vaccination/Mass Dispensing Clinics

- ★ The OKMRC will augment existing agencies to help staff a Mass Immunization/ Prophylaxis Strategy (MIPS) clinic.
- ★ The purpose of this clinic is to provide preventive medication to a large population in a short amount of time.



Non-Emergency Activities

★ Examples of non-emergency activities and public health initiatives include:

- Exercises (drills, tabletops, functional, or full-scale)
- First Aid stations for runs/races.
- Cooling stations & Heat Screening for summer events
- Vaccination clinics (flu, etc.)
- Public health & Weather related educational events
- OKMRC recruitment events
- Community sponsored events
- Administrative support



TRAINING



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Core Competencies

- ★ The OKMRC is transitioning from the previous four tier training curriculum to incorporate the current MRC Volunteer Core Competencies, based on the Core Competencies for Disaster Medicine and Public Health (DMPH).



- ★ The Competencies for DMPH are widely understood to be the knowledge needed for a health care professional and/or first responder to perform a task in a safe and consistent manner
- ★ Utilizing the DMPH Competencies as the baseline core competency set for MRC volunteers makes collaboration between MRC units and other partner organizations more efficient.



4 Learning Paths

Volunteer Preparedness	Volunteer Response	Volunteer Leadership	Volunteer Support for Community Resiliency
<p>Demonstrate personal and family preparedness for disasters and public health emergencies</p> <p style="text-align: right;">DMPH 1.0</p>	<p>Demonstrate knowledge of one's expected role(s) in organizational and community response plans activated during a disaster or public health emergency.</p> <p style="text-align: right;">DMPH 2.0</p>	<p>Demonstrate situational awareness of actual/potential health hazards before, during, and after a disaster or public health emergency.</p> <p style="text-align: right;">DMPH 3.0</p>	<p>Demonstrate knowledge of ethical principles to protect the health and safety of all ages, populations, and communities affected by a disaster or public health emergency.</p> <p style="text-align: right;">DMPH 9.0</p>
<p>Demonstrate knowledge of personal safety measures that can be implemented in a disaster or public health emergency</p> <p style="text-align: right;">DMPH 5.0</p>	<p>Communicate effectively with others in a disaster or public health emergency.</p> <p style="text-align: right;">DMPH 4.0</p>	<p>Demonstrate knowledge of public health principles and practices for the management of all ages and populations affected by disasters and public health emergencies.</p> <p style="text-align: right;">DMPH 8.0</p>	<p>Demonstrate knowledge of legal principles to protect the health and safety of all ages, populations, and communities affected by a disaster or public health emergency.</p> <p style="text-align: right;">DMPH 10.0</p>
	<p>Demonstrate knowledge of surge capacity assets consistent with one's role in organizational, agency, and/or community response plans.</p> <p style="text-align: right;">DMPH 6.0</p>		<p>Demonstrate knowledge of short- and long-term considerations for recovery of all ages, populations, and communities affected by a disaster or public health emergency.</p> <p style="text-align: right;">DMPH 11.0</p>
	<p>Demonstrate knowledge of principles and practices for the clinical management of all ages and populations affected by disasters and public health emergencies, in accordance with professional scope of practice.</p> <p style="text-align: right;">DMPH 7.0</p>		



Required Trainings – completed in the first year

- ★ OKMRC Orientation
- ★ FEMA IS-ICS 100b
- ★ FEMA IS- NIMS 700a
- ★ Family First: Developing a Family Emergency Plan
 - All required courses are available on the OKMRC website



Recommended Trainings

- ★ Psychological First Aid
- ★ CPR/AED/First Aid
- ★ FEMA IS- ICS 200.b
- ★ Citizen Emergency Rescue Team (CERT)



Understanding NIMS

- ★ NIMS is an integrated system that establishes a uniform set of processes, protocols, and procedures that all emergency responders, at every level of government, will use to conduct response actions.
- ★ The OKMRC has adopted the NIMS guidelines, and responses will be managed under the organizational structure set forth in Incident Command System (ICS) protocols.



ICS Functions

★ ICS divides emergency response into five manageable functions:

- Command
- Operations
- Planning
- Logistics
- Finance and Administration



How ICS Applies To You

- ★ Sign in and out of the scene (ICS-211)
- ★ Report to only one person
- ★ Stay within assigned role
- ★ All media requests must be coordinated through the designated Public Information Officer (PIO), OKMRC volunteers do not speak to the media
- ★ Accurately document all response activity on an Activity Log (ICS-214)



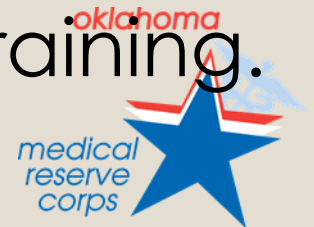
Training Profile

- ★ Training profiles are maintained within OKMRC website.
- ★ Trainings completed with the OKMRC will be verified and displayed within the training profile.
- ★ Additional trainings may be uploaded to your profile via the Upload Tool.
- ★ Training notebooks are available to maintain a folder of completed trainings and certificates.



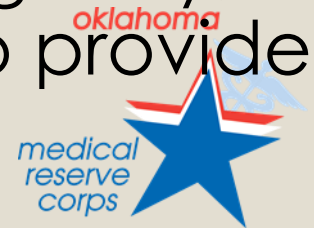
Volunteer Training

- ★ The OKMRC offers several types of Volunteer Leadership roles.
- ★ Volunteer Leadership requires the completion of specific training.
- ★ Some deployments will require the completion of response specific training.



Just in Time Training

- ★ Just-in-time (JIT) training is streamlined on-scene training.
- ★ JIT training is offered to volunteers just prior to deployment. It is job specific, and conducted to train personnel to immediately perform and function within a response.
- ★ Should a volunteer assignment require training specific to the requesting agency, the requesting agency is required to provide volunteers with such training.



Finding Training

- ★ Many online trainings are available on the OKMRC website.
- ★ Classroom training opportunities are posted on the website Events Calendar.
- ★ Classroom trainings may be sponsored by the OKMRC or sponsored by a partner organization and OKMRC volunteers are invited to join.



OKMRC Events Calendar

The screenshot shows a website interface with a blue header and navigation menu. The main content area is titled "Calendar" and features a list of events. On the right side, there are several utility buttons and links.

Navigation: Calendar, News & Events, Online Training

Contact Us: Email OKMRC

Buttons: JOIN MRC, LEARN MORE

Links: Photo Gallery, The MRC Monitor Newsletter

Request an OKMRC Rep to Speak

Make this Page My HOME PAGE

Text: Drag this link to the browser's home page button on the top left.

Calendar Content:

Calendar

Come see what's happening today! Training opportunities, drills, and other community events are featured on the Medical Reserve Corps Calendar each month.

- 07/27 - Practical Approaches for Zika Preparedness & Resp.
- 07/28 - Haskell County Back-2-School Round Up - Medical Aid / Cooling Station
- 07/30 - OKC Star Spencer HS Back to School Bash
- 08/01 to 08/31 - Tulsa County Back to School Immunizations Event: 51st & 129th Street Location
- 08/01 to 08/31 - Tulsa County Back to School Immunizations Event: 3rd & Utica Location
- 08/05 - 2016 OKMRC Volunteer Training Workshop
- 08/05 to 08/06 - Volunteer Workshop Badging
- 08/06 - Pottawatomie County CERT training
- 08/06 - 2016 OKMRC Volunteer Training Workshop
- 08/06 - Volunteer Workshop-Mass Fatalities Planning & Response (**Class Full**)
- 08/09 - Tulsa County Community Garden Senior Brunch/Wellness Event
- 08/14 - Enid's Feed the Neighborhood
- 08/19 - Oklahoma County Stress Response Team Leader Training
- 08/20 - Canadian County MRC Meeting -- First Aid/CPR

[View Calendar](#)



OKMRC Events Calendar

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MRC Calendar

July 2016

« July
2016
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»

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
					1	2
3	4	5	6	7 LeFlore - "Freedom From Addictions" Event - Medical Aid & Cooling Station	8	9 Pottawatomie County CERT training
10	11	12	13	14	15	16 LeFlore MRC - "Partnering 4 The Park" Event - Med Aid/Cooling Station - Stigler
17 OKC County Health Dept Family Day	18 Special Training OP; New LeFlore MRC Rehab Unit	19	20	21 Child Friendly Spaces & Prep Rally Training Oklahoma County July 2016 Badge Day Garfield MRC Meeting	22	23 Vance AFB Air Show



Volunteer Handbook

- ★ A copy of the Volunteer Handbook is available on the OKMRC website.
- ★ The Volunteer Handbook includes information found in the OKMRC Orientation and more!



Thank you for Volunteering with the OKMRC!

For more information:

★ www.okmrc.org

★ www.facebook.com (search OKMRC)

★ www.twitter.com/OKMRC

